

Branch name Centre number Date
Recipient's details

Surname		Date of birth		
Full name(s)		Gender		
Identity or permit type and number		Country of issue		
Foreign identity/passport number		Recipient occupation (if applicable)		
Residential address	Address 1		Address 1	
	Address 2		Address 2	
	Suburb	City	Suburb	City
	Province	Code	Province	Code
Contact name and surname		Telephone number		
Email address		Fax number		

Transaction details

Transaction reference number		MoneyGram® reference number				
Account name		Account number to be credited				
<input type="checkbox"/> Cash		BOP category				
Currency	Foreign amount	Exchange rate	Rand (R) amount	Commission	VAT	Total amount
South African Reserve Bank Authority number/Ruling section		If internal date				
South African Reserve Bank E-Docs (if SARB authority)		Customer receive number				

Sender's details

First name(s)		Surname	
Address			
City		State	
Country		Code	

Prominent Influential Persons (PIPs)

Prominent Influential Persons (PIPs) are individuals entrusted with prominent public functions either domestically or by a foreign country. Examples are heads of state or heads of governments, important political party officials, military officials or senior executives of state owned corporations. This term also includes immediate family members and close associates.

Are you a public official in a position of authority? Yes No

Are you related to or associated with a public official in a position of authority? Yes No

What is the nature of the relationship or association? Business partner Close associate Parent

Sibling Son/Daughter Spouse/Partner

Please provide full name and surname of relative or associate

Declaration by recipient

You, the undersigned, hereby declare that:

- you have read this document and know and understand the contents thereof;
- the information furnished above is in all respects both true and correct;
- the documentation presented is in all respects authentic;
- you consent to this information being provided to the South African Revenue Service and/or the Financial Intelligence Centre;
- MoneyGram® and its agents will not be liable for any indirect or consequential losses;
- you have read, understood and agree to be bound by the Terms and Conditions related to the MoneyGram® Money Transfer Service on the reverse of this document; and
- you acknowledge receipt of the MoneyGram® transfer as provided above.

Note: This is our standard form client agreement upon which we intend to rely. If you do not understand any point please ask for further information.

Data protection

Our agent, The Standard Bank of South Africa Limited (the "Bank"), is required to, and shall, comply with its obligations under applicable South African data protection and privacy laws, in force from time to time. To this aim, you hereby consent:

- 1.1 the collecting and processing of your personal information by the Bank to: provide any combination of services, analysis, advice or intermediary service linked to the MoneyGram® transaction to you; monitor and analyse your MoneyGram® transactions for fraud, compliance and other risk related purposes; carry out statistical and other analyses to identify potential markets and trends; and develop new products and services.
- 1.2 that the Bank may – process and further process your personal information within the Standard Bank group, including the Bank's affiliates, associates, subsidiaries and divisions together with the Bank's holding company and the affiliates, associates, subsidiaries and divisions of the Bank's holding company for the above purposes; disclose, share and transfer your personal information to MoneyGram® and/or any company belonging to the MoneyGram® group; is close your personal information to any person who, in connection with the MoneyGram® transaction, provides services to the Bank or acts as the Bank's principal, agent or to whom the Bank has transferred or proposes to transfer any of its rights and duties (some of these persons are located in countries outside of the Republic of South Africa); and share your personal information with the Bank's service providers, locally and outside of the Republic of South Africa, as necessary. The Bank asks persons who provide services to it to agree to the Bank's privacy policies if they need access to any personal information to carry out their services.

You acknowledge that – within the limits outlined above and set out by the law, the Bank will at all times remain responsible for determining the purpose of and means for processing your personal information; the Bank is required by various laws, including the Financial Intelligence Centre Act 38 of 2001 and Exchange Control Regulations, to collect some of your personal information; without your personal information the Bank may be unable to process your MoneyGram® transaction or continue to offer the above services to you; and you are providing the Bank with your personal information voluntarily. The Bank's address is Number **5 Simmonds Street, Johannesburg**.

Terms and Conditions

- 1 Introduction**
 - 1.1 This agreement is between you and MoneyGram® Payment Systems, Inc. ("we, us and our") acting through the Standard Bank of South Africa Limited ("Standard Bank") being one of MoneyGram®'s service representatives (each one of them, including Standard Bank, a "service rep"). The terms contained in the form are part of this agreement.
 - 1.2 This agreement allows you to receive money that a person sending money to you (the "sender") has agreed to make available to you in a currency and for an amount specified by him, to collect at a MoneyGram® location in the country chosen by the sender, as part of our MoneyGram® Money Transfer service, and we will not charge you for this service. Note that the service is for you to receive money as a private individual known to the sender rather than to receive money as a commercial payment.
 - 1.3 You must sign the form and fully and accurately complete all the sections in it that apply to you. Standard Bank will normally ask for the reference number of the transfer (which you can get from the sender). Please note that the reference number is always required to collect the money.
 - 1.4 You must provide Standard Bank, with what it reasonably believes to be valid identification. For particular transfers (depending on the receive country and amount), Standard Bank may require the correct answer to a test question set by the sender in addition to such identification or in stead of identification. You can then collect the money and complete the transfer.
 - 1.5 Our contact details: our telephone number is **0800 202 885** (you may be charged for calls to this number by mobile phone); our website is **www.moneygram.com**; our address for writing to us is MoneyGram® Payment Systems, Inc., **MoneyGram International, Konstruktorska Business Centre, 13 Konstruktorska Street, Warsaw, Poland 02-673**.
- 2 Restrictions on collection**
 - 2.1 The sender may cancel the transfer.
 - 2.2 We may refuse to allow the money to be collected if we reasonably believe that: (a) doing so might break any law, regulation, code or other duty that applies; (b) doing so may expose us to action from any government or regulator; or (c) it may be linked with fraudulent or illegal activity.
 - 2.3 You can call us to tell you (unless the law prevents us) the reasons for our refusal and how you can put right any errors that led to our refusal. If the sender prefers (and the law allows), or if the law requires, we will return the money to the sender.
- 3 General**
 - 3.1 If the transfer is not made properly or never arrives, we may be liable to the sender. We will not be liable to you, except that nothing in this agreement excludes or limits our liability to the extent that we are unable to exclude or limit it by law.
 - 3.2 We and/or Standard Bank will report money transfers to any government authorities if required to do so by law.
- 3.3** None of our services involve you having a "deposit" or a deposit account with us (or any other company helping with the transfer) at any time.
- 3.4** Some of these conditions are based on expected regulatory requirements that will not be made until after this document is prepared for printing. If any condition turns out to be inconsistent with a regulatory requirement, we will not rely on it but will treat it as if it reflected the relevant regulatory requirement and we will make any changes to these conditions that are required to reflect that requirement when they are next reprinted. (A "regulatory requirement" is any law, regulation, code or industry guidance that applies to us.)
- 4 Data Privacy**

By continuing with the transaction, you consent to the collection, use, disclosure, and transfer (including cross-border transfer) of your personal information as described in our Privacy Notice, which is available on our website at **www.moneygram.com/privacy-notice**.

 - 4.2 We may, for the above purposes, share the information with our parent and other MoneyGram® companies, service reps and other service providers. We will not share the information with anyone else except as required by law. We have security practices and procedures in place to restrict access to personal information as appropriate.
 - 4.3 You may request access to your personal information, ask for the information to be corrected or updated or, for legitimate reasons, oppose its processing, by writing to or e-mailing us (Attention: Privacy Officer) or calling us.
 - 4.4 By completing and signing the form, you agree to our collection, use and transfer of your personal information for the above purposes, including transfers to the USA and the country from which the money was sent. Our website sets out our latest data protection policy and we will, as required by law, tell you about any changes to such policy.
- 5 Complaints**

We are committed to providing you with the best service at all times. In the unlikely event that you are dissatisfied with our service, please contact us as soon as possible. For full details of our complaints procedure or consumer protection advice, or to submit a complaint, you can:

 - a** call us on our free phone number **0800 202 885** (you may be charged for calls to this number by mobile phone);
 - b** visit our website **www.moneygram.com** and submit the online form;
 - c** write an email to **customerservice@moneygram.com**; or
 - d** write to us at: MoneyGram® Payment Systems, Inc, Attn: MoneyGram International, Konstruktorska Business Centre, 13 Konstruktorska Street, Warsaw, Poland 02-673
- 6 Separate arrangements**

Service reps may offer you additional services under separate agreements, which do not involve us (and so for which we are not liable). Service reps may charge you extra for those services, and will use a currency conversion rate of their choice if they involve changing currency.

Signature

Keep this receipt as proof of foreign currency brought into South Africa if changing surplus South African rands to foreign currency on departure from this country. By signing below you agree to be bound by the Terms and Conditions herein.

Applicant or authorised signatory

Date (YYYY-MM-DD)